

Department of Transport, Victoria Monday 10th October 2022

Working Seminar: Using Pragmatic Strategies to Legitimise Implementation

Dr James Reynolds, Professor Graham Currie Public Transport Research Group Monash Institute of Transport Studies Monash University, Australia





MONASH INSTITUTE OF TRANSPORT STUDIES





Agenda

Introduction

Context

Legitimacy

Pragmatic Strategies

Workshop

Review and close



Using Pragmatic Strategies to Legitimise Implementation

How to get (possibly controversial) transport projects done...

...in the real-world (of political, institutional and public opposition)



Dr Taru Jain
Manager, Transport Research
Department of Transport
Victorian Government

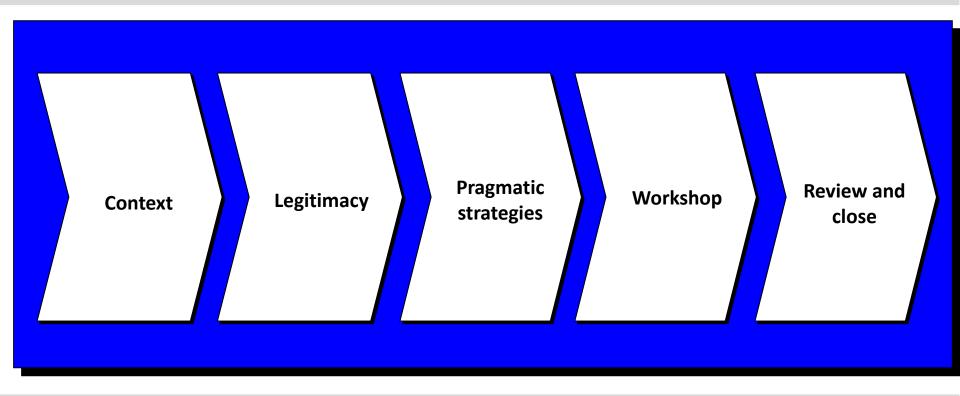


Dr James Reynolds Professor Graham Currie
Public Transport Research Group (PTRG)
Institute of Transport Studies (ITS)
Civil Engineering Monash University





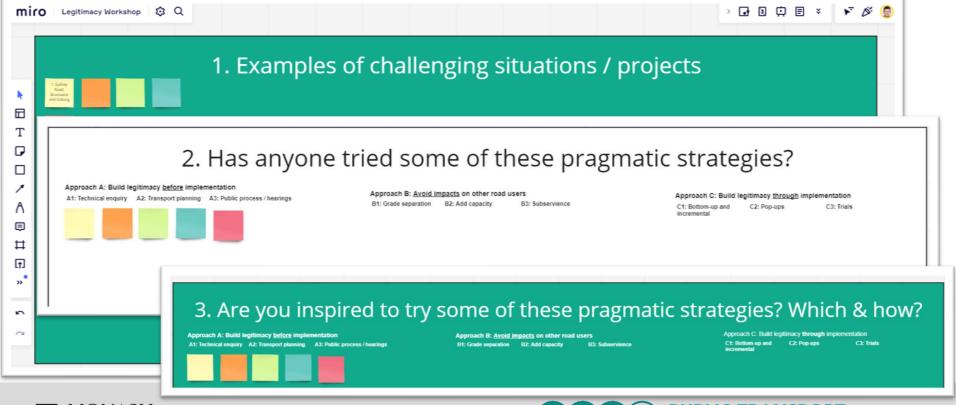
The rest of this workshop is structured as follows:







Workshop: Miro board







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Technical answers are known, but implementation is hard



Source: Yarra Trams (2014)







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Many good reasons to improve our transport systems...









...but implementation is difficult

No more new bike lanes for CBD after council cops complaints

THE AGE





Source: Jacks (2018)





Cyclists make their way along a narrow bike lane along Collins Street. JOE ARMAO

Many different types of legitimacy



Source: Jacks (2018)

- normative legitimacy
 the law requires accessible tram stops
- legitimacy through reasonableness unreasonable there is no wheelchair access
- legitimacy as trust engineers recommend a platform stop
- sociological legitimacy widespread support for DDA compliance
- legitimacy through consent voted on by our political representatives
- unconditional duty cyclists must always have a bike lane(?)
- conditional normative support (NIMBYism)
 I agree with the idea of DDA compliance,
 but not without a bike lane...
 or the loss of on-street parking



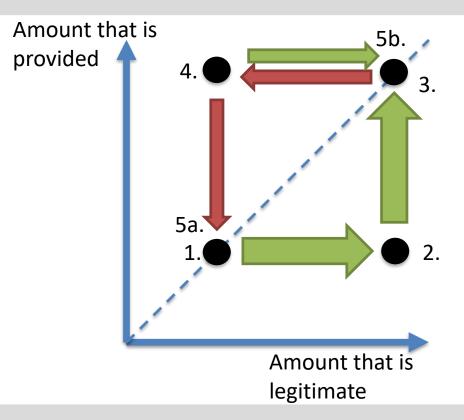


Mapping legitimacy through time:

- Starting point
 What is provided = what is legitimate
- Proposal to increase amount Increases amount that is legitimate
- 3. Implementation
 What is provided = what is legitimate
- 4. Complaints, protest

 Decreases amount that is legitimate
- 5a. Failure, removal
- 5b. Success, retention

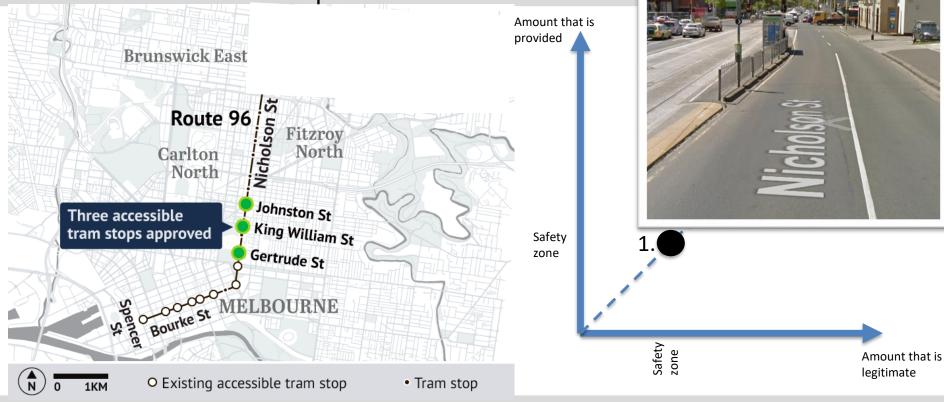
 What is provided = what is legitimate







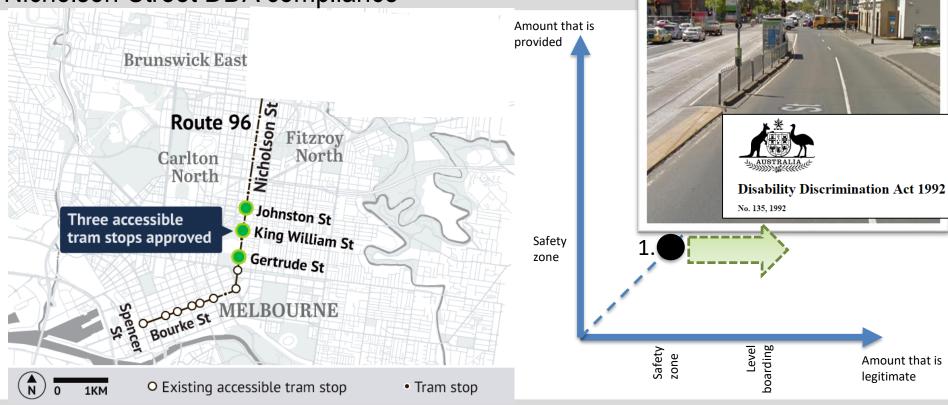
Legitimacy framework:
Nicholson Street DDA compliance







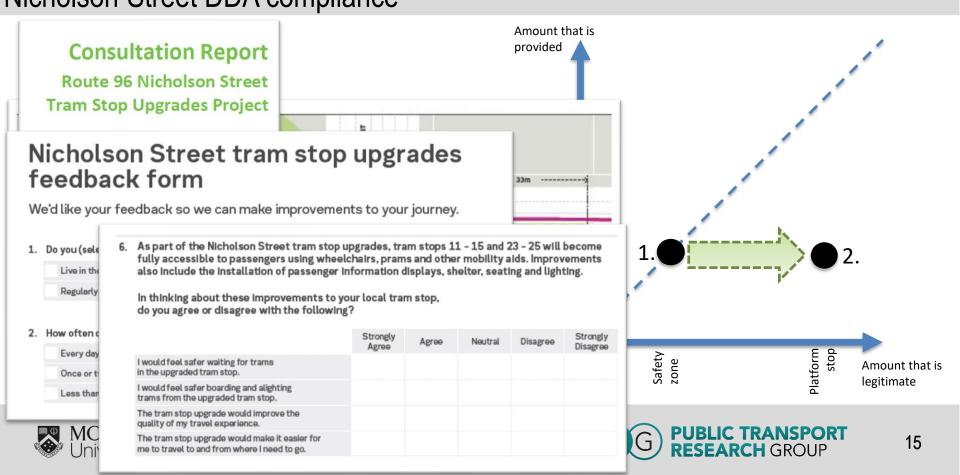
Legitimacy framework: Nicholson Street DDA compliance



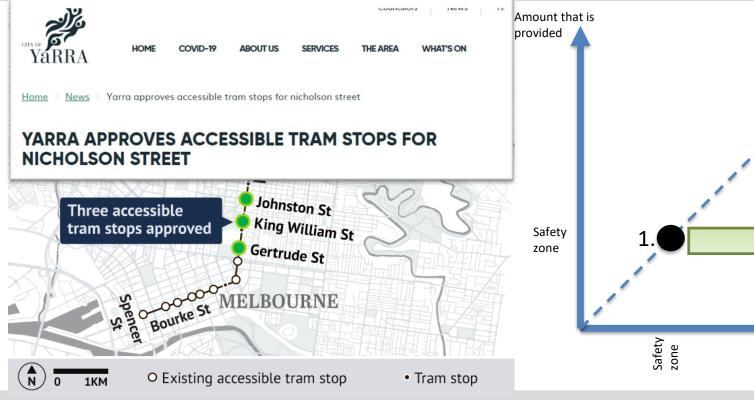




Legitimacy framework: Nicholson Street DDA compliance



Nicholson Street DDA compliance







Amount that is legitimate

Platform





agitimacy framawark



Nicholson Street DDA compliance

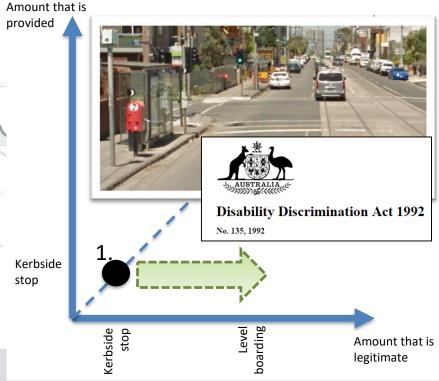






Nicholson Street DDA compliance

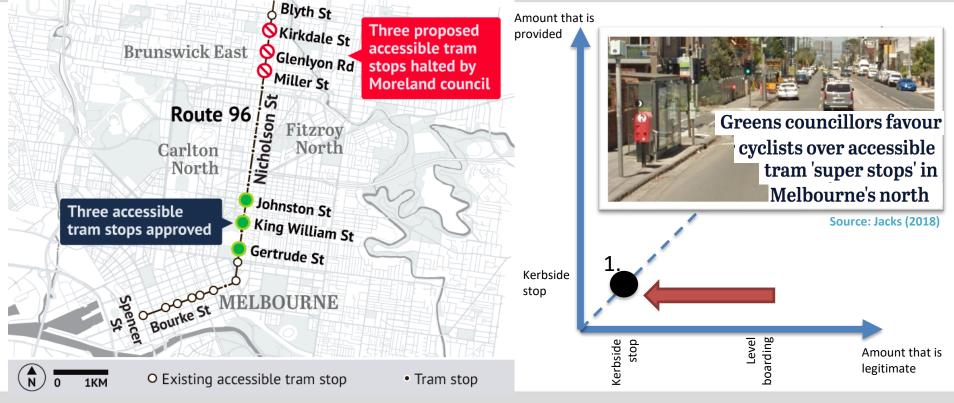








Nicholson Street DDA compliance

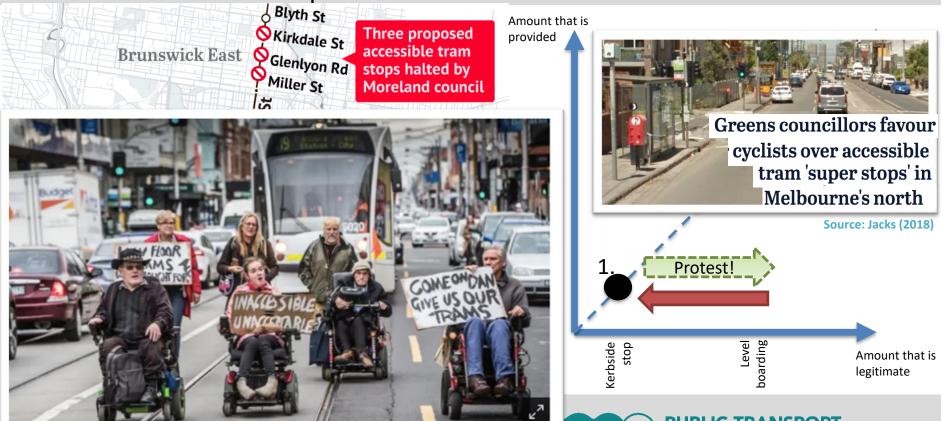






University

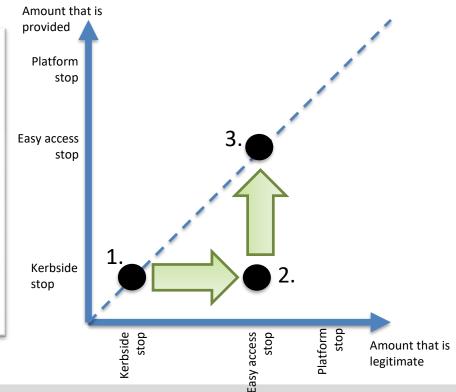
Nicholson Street DDA compliance



Nicholson Street DDA compliance







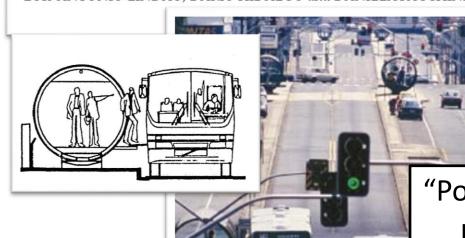




Curitiba Bus Rapid Transit (BRT)

Curitiba, the Cradle of Bus Rapid Transit

LUIS ANTONIO LINDAU, DARIO HIDALGO and DANIELA FACCHINI



Transit Planning

BY MICHAEL J. MAJOR

Brazil's busways:

A "subway" that runs above the ground

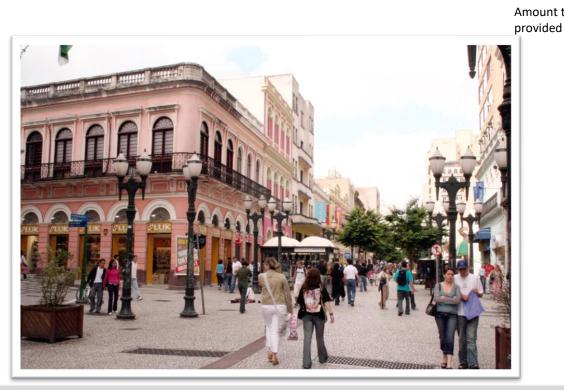
"Power is what matters...certainly much more than "political will" on its own"

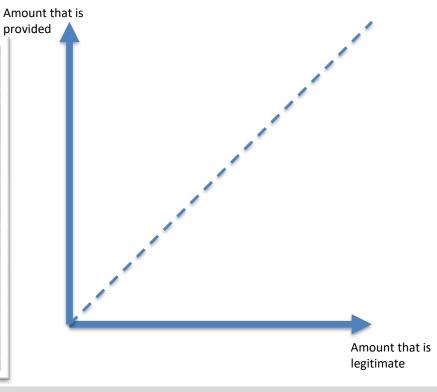
Ardila-Gomez (2004, p.424)





Curitiba Bus Rapid Transit (BRT) Military dictatorship + pedestrian mall







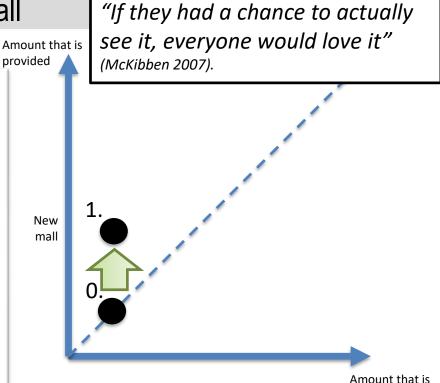


Curitiba Bus Rapid Transit (BRT)

Military dictatorship + pedestrian mall

- 1. Work starts on a Friday:
 - after the law courts closed,
 - ...preventing legal injunctions.
- Roads suddenly closed.
- New mall complete by the following Monday.
- Armed police present (Moore 2007, p. 89),
 - but no use of force required,
 - mayor had backing of state governor.





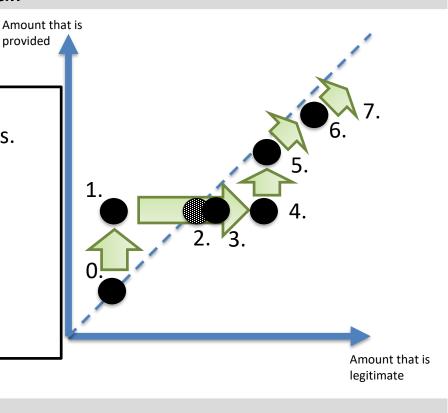




legitimate

Curitiba Bus Rapid Transit (BRT) Military dictatorship + pedestrian mall

- 1. Work starts on a Friday
 - after the law courts closed
- Retailers ask state governor to sack the mayor:
 - Governor says he will meet them in 30 days.
 - 2. Mayor suggests a 30-day trial.
- 3. Mall proves successful:
 - No meeting with governor.
 - 4. 'Trial' is great success calls for expansion
- 5. Mall expands
- 6. Mall expands again
- 7. etc.



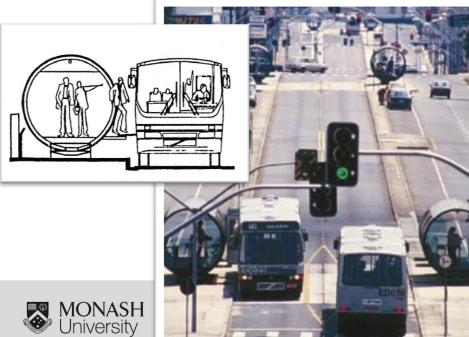


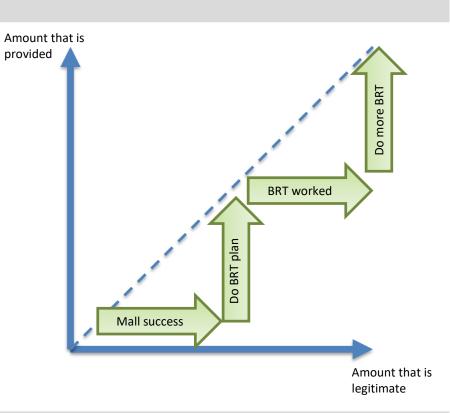


Curitiba Bus Rapid Transit (BRT)

Curitiba, the Cradle of **Bus Rapid Transit**

LUIS ANTONIO LINDAU, DARIO HIDALGO and DANIELA FACCHINI

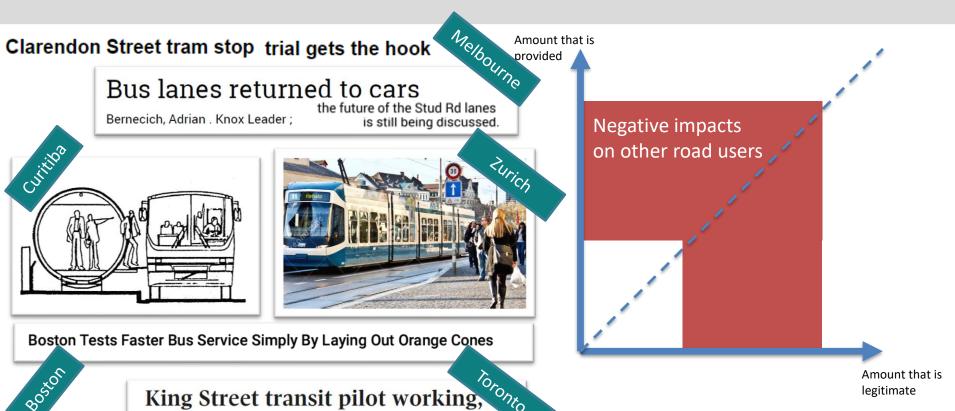








This research: Legitimacy + case studies



Tory says

must continue, Toronto Mayor John

This research: Legitimacy + case studies = Pragmatic Strategies

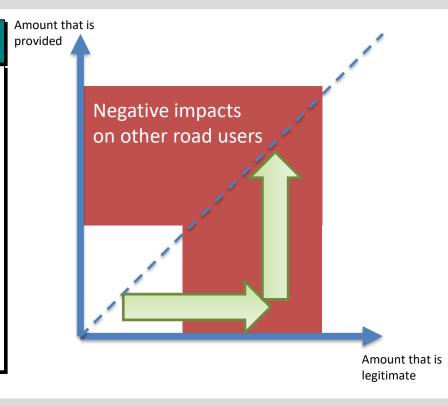
Pragmatic strategies for implementation

▶ Approach A. Build legitimacy **before** implementation:

A1: Technical enquiry,

A2: Transport planning, and/or

A3: Public processes or hearings;







This research: Legitimacy + case studies = Pragmatic Strategies

Pragmatic strategies for implementation

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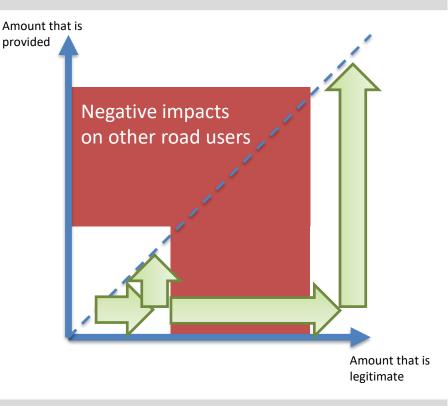
A3: Public processes or hearings;

▶ Approach B. **Avoid impacts** on other road users:

B1: Grade separation,

B2: Build new capacity, and/or

B3: Subservience;







This research: Legitimacy + case studies = Pragmatic Strategies

Pragmatic strategies for implementation

▶ Approach A. Build legitimacy **before** implementation:

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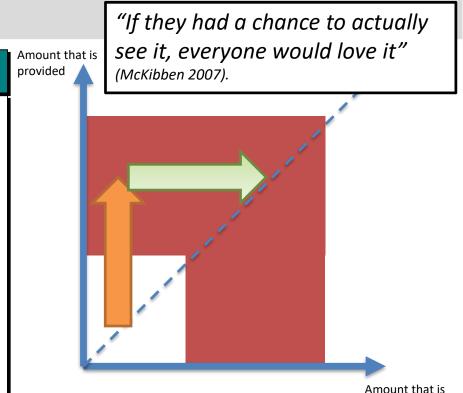
B3: Subservience:

Approach C. Build legitimacy <u>through</u> implementation:

C1: Bottom-up and incremental,

C2: Pop-ups, and/or

C3: Trials.







legitimate



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Legitimacy

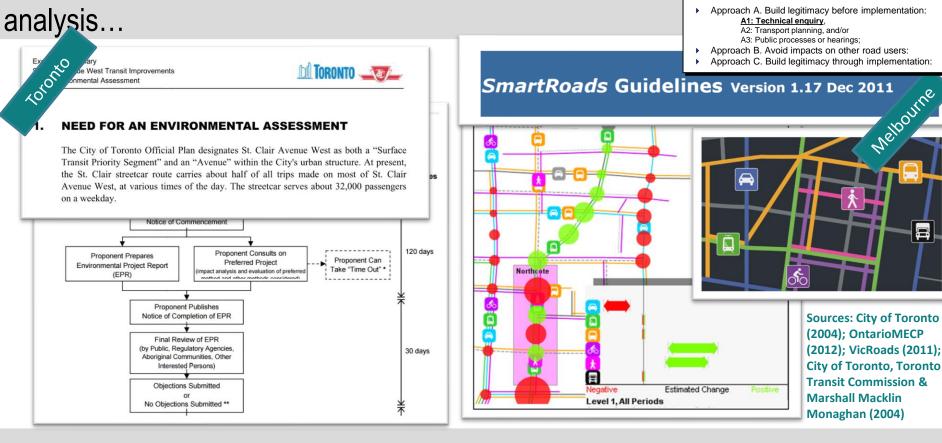
Pragmatic Strategies

Workshop

Review and close



Before: A1. Technical enquiry: legitimise implementation through provision of







Before: A2. Transport planning: Widely used everywhere...

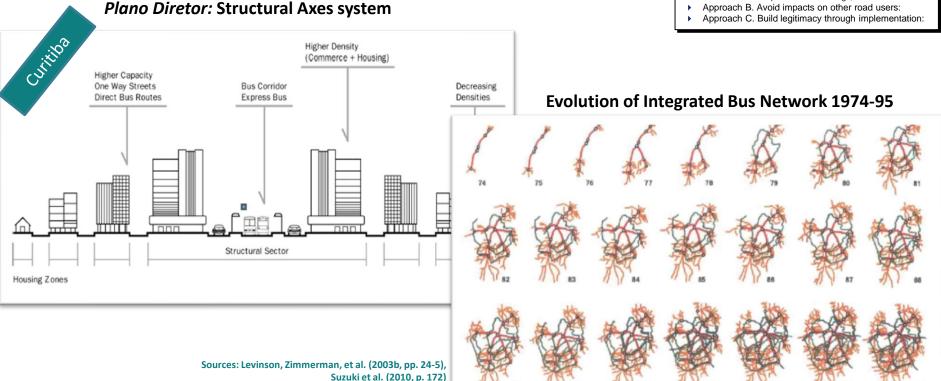






Before: A2 Transport planning: ...but might work well with vision-based plans

- Approach A. Build legitimacy before implementation:
 - A1: Technical enquiry,
 - A2: Transport planning, and/or A3: Public processes or hearings;
 - Approach B. Avoid impacts on other road users:







Before: A3. Public processes and hearings: formal public participation in

decision making, citizens' juries, direct voting

Citizens' Transit Priority Initiative

- Approach A. Build legitimacy before implementation:
 A1: Technical enquiry,
 - A2: Transport planning, and/or
 - A3: Public processes or hearings;
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation:

At the expense of the investments fund, a credit of 200 million francs will be approved to permit, in the course of the ten years following the referendum, at a rate of 15 to at most 25 million francs per year, the financing of structural additions and improvements to the network of the transportation company of the City of Zürich, which will serve exclusively and substantially to eliminate all interference by private traffic and internal problems within the companies, so that the vehicles of the VBZ (Zürich transport company) can travel along their lanes or tracks virtually as fast as is technically possible.

On March 13, 1977, the voters narrowly approved the People's Initiative for the Promotion of Public Transport by a vote of:

- YES 61,599 (51.25%)
- NO 58,588 (48.75%) ⁷⁸

Source: Nash and Sylvia (2001)





Avoid: B1. Grade separation: Toronto cancelled Transit City, but kept the mostly underground Eglinton Crosstown LRT Approach A. Build legitimacy before implementation: Approach B. Avoid impacts on other road users: B1: Grade-separation, B2: Building new capacity, and/or B3: Subservient priority Approach C. Build legitimacy through implementation: **Eglinton Crosstown LRT** 'War on the car is over': Ford moves transit underground On his first day in office, Mayor Rob Ford met with the TTC boss to stress that he wants subways, not light rail. The \$8 billion Transit City light rail plan, already under construction, will have to stop. Bloor-Danforth Line Scarborough Line Stouffville Line **ABOVE GROUND** Sources: Kalinowski and Yonge-University Line UNDERGROUND AND BELOW-GRADE Rider (2010): Metrolinx (2018) Yonge-University Line INTERMODAL LRT STOP **Barrie Line** Kitchener Line MAINTENANCE & STORAGE FACILITY UP Express 4





Avoid: B1. Grade separation: Underground interchanges with subway common. Approach A. Build legitimacy before implementation: Allows ticketless transfers, but also avoids intersections Approach B. Avoid impacts on other road users: B1: Grade-separation, B2: Building new capacity, and/or Waterfront LRT - Route 509 B3: Subservience: Approach C. Build legitimacy through implementation: Transfer Street running **Avoids intersections**



Avoid B2. Building new capacity: Busways, road widening, shoulder running etc.

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users: B1: Grade-separation,
 - B2: Building new capacity, and/or
 - B3: Subservience:
- Bus lanes returned to cars **Stud Road** Approach C. Build legitimacy through implementation:

Bernecich, Adrian . Knox Leader ; Knox, Vic. [Knox, Vic]05 Apr 2011: 15.

Scoresby MP Kim Wells had previously said the bus lanes between High St and Ferntree Gully Rd, and Kelletts and Wellington roads would stay because they had not replaced existing car lanes. But the future of the Stud Rd lanes between Borgalia Rd and Burwood Highway, which have replaced existing car lanes, is still being discussed.

Eastern Freeway



Sources: Bernecich (2011); Google (undated); Reid (2010)





Avoid: B3. Subservience: measures that help transit/cyclists/pedestrians etc...

...but have little impact on others

Approach A. Build legitimacy before implementation:
Approach B. Avoid impacts on other road users:

B1: Grade-separation,

B2: Building new capacity, and/or

B3: Subservience;

Approach C. Build legitimacy through implementation:

Hook turns retained

Clarendon Street tram stop trial gets the hook



Sources: Dera (1995); Rabinovitch & Leitmann (1996); Google (undated)



Boarding tubes



Through: C1. Bottom-up and incremental: small change over time...

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation

C1: Bottom-up and incremental

C2: Pop-ups, and/or

C3: Trials

















Through: C2. Pop-ups: low risk, and can just pop-down again

Boston Tests Faster Bus Service Simply By Laying Out Orange Cones

The same low-comprovements.

By Angie Schmitt

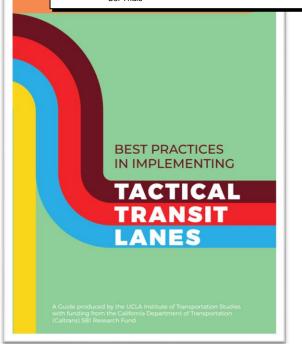


Boston set up a bus lane using orange cones. Photo: Jacqueline Goddard

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation

C1: Bottom-up and incremental C2: Pop-ups, and/or

C3: Trials



Sources: Schmitt (2017); Gahbauer & Matute (2019)





Through: C2. Pop-ups: ... tactical urbanism, 'guerrilla' action!

Guerrilla road safety group 'politely' instalk Grant Street illegal bike lane protectors on Cherry Street

Posted on April 4, 2013 by Tom Fucoloro



Image from the Reasonably Polite Seattleites

Seattle Makes Guerrilla Bike Lane Permanent

By Angie Schmitt Jul 16, 2013 COMMENT HERE



ow about a round of applause for Seattle? This spring, a group of activists calling themselves "Reasonably Polite Seattleites" installed a protected bike lane on Cherry Street. How did Seattle officials react? Well, this week the city made it permanent.

An extremely polite group of anonymous guerrilla road safety activists armed with \$350 worth of reflective plastic pylons turned the painted Cherry Street bike lane under I-5 into a protected bike lane Monday morning.





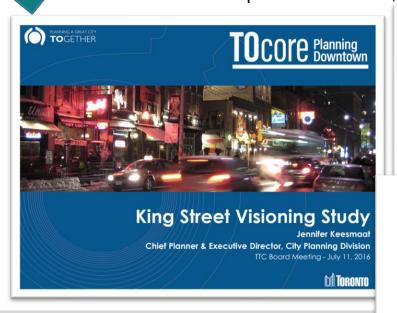
Through C3. Trials: Using a formal trial to get from a plan...

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation C1: Bottom-up and incremental

C2: Pop-ups, and/or

C3: Trials

- Busiest streetcar in Toronto 65,000 passengers per day.
- "...we want to...move people quick(ly) but also want to make sure we don't impact businesses" (Councillor Pam McConnell in Cheung (2016)).



City needs to solve King Street congestion, councillors say











Council will mull a revamp of busy King Street in December when it looks at downtown plan

King Street plan good for transit, bad for families, Ryerson professor warns

A 'transit priority' King Street is part of comprehensive city planning study for downtown core

Trevor Dunn · CBC News · Posted: Nov 09, 2016 5:00 AM ET | Last Updated: November 13, 2016





Through: C3. Trials: ...to having legitimacy for an experiment,...

EX26.1

REPORT FOR ACTION

Proposed King Street Transit Pilot: Bathurst Street to Jarvis Street

Date: June 9, 2017
To: Executive Committee

MTORONTO

From: General Manager, Transportation Services and Chief Planner and Executive

Director, City Planning

Wards: 20 (Trinity-Spadina), 28 (Toronto Centre-Rosedale)

SUMMARY

This report has been prepared in collaboration with the Chief Executive Officer of the Toronto Transit Commission (TTC).

This report seeks Council authority to proceed with implementation and monitoring of a proposed King Street Transit Pilot between Bathurst Street and Jarvis Street in the Downtown

King Street is the busiest surface transit route in the entire city, moving more than 65,000 riders on an average weekday, compared to only 20,000 vehicles. Only the Yonge-University and Bloor-Danforth subway lines carry more people on transit.

But King Street is not currently working well for transit. Streetcar service can be slow, unreliable, and erratic, with unpredictable travel times, especially during rush hours, but also during some late evening and weekend times. People end up having to plan for their slowest trip. Along some parts of King Street, walking is sometimes faster, especially between Bathurst Street and Jarvis Street, where we see the most traffic congestion. When streetcars do arrive, they are often overcrowded, especially in rush hours. The TTC estimates that the line is currently about 20% overcapacity.

The King Street Transit Pilot is about moving people more efficiently on transit, improving public space, and supporting business and economic prosperity along King Street. Primarily, the transit pilot is about improving transit reliability, speed, and capacity on the busiest surface transit route in the entire city.

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation
 - C1: Bottom-up and incremental
 - C2: Pop-ups, and/or

C3: Trials







Through: C3. Trials: ...past protest,...

Lauren O'Neil Posted on January 30, 2018

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation
 - C1: Bottom-up and incremental
 - C2: Pop-ups, and/or

C3: Trials

Street hockey the newest form of transit protest on King St.



Sources: O'Neil (2018); Harris (2018)

Report Inaccuracy

Some businesses give an icy middle finger to King St. pilot







Through: C3. Trials: ...to improve the trial,...

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- ▶ Approach C. Build legitimacy through implementation
 - C1: Bottom-up and incremental C2: Pop-ups, and/or
 - C3: Trials

Chris Selley: Give Toronto's King Street pilot a fair shot

For the love of God, let's not repeat the humiliating spectacle of shutting down King for TIFF — the act of a profoundly unserious city.

John Tory @JohnTory

Talking to residents this morning about the King Street
Transit Pilot. So far the streetcar pilot has improved
transit service dramatically with increased reliability &
ridership.



"Listen, this is a pilot. Nobody said it was going to be perfect on day one. In fact, it's not supposed to be. But it is the direction our city must go, needs to go and together ... we are going to make sure it's a success for everybody."

Mayor unveils plan to 'animate' King Street amid business complaints about pilot project

Sources: Selley (2018); Draaisma (2018)





Through: C3. Trials: ...and to gain and publicise real-world data,...

Tologico

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation
 - C1: Bottom-up and incremental
 - C2: Pop-ups, and/or
 - C3: Trials

May and June 2018 dashboard report for the King Street Transit Pilot



Source: City of Toronto

and Toronto Transit

Commission (2018)





Through: C3. Trials: ...which build legitimacy for retention

Approach A. Build legitimacy before implementation: Approach B. Avoid impacts on other road users: Staff Posted on June 29, 2018 Approach C. Build legitimacy through implementation C1: Bottom-up and incremental C2: Pop-ups, and/or Tanya Mok Poste C3: Trials Nobody is complaining about **Future of the King Street Pilot** King Street anymore uncertain beyond this year King Street transit pilot working, must continue, Toronto Mayor John Tory says

City council votes to make King Street pilot permanent





Through: C3. Trials: However, it has to be believed to be a real trial...

- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:

 Approach C. Build legitimacy through implementation
- C1: Bottom-up and incremental

C2: Pop-ups, and/or

C3: Trials

The Clarendon Street Campaign

MEDIA RELEASE

Embargoed until 11AM, Wednesday 16 March

16 March 2005

N SOLUTION S

Batchelor's Tram Experiment Fails Clarendon Street www.clarendonstcampaign.org

Don Watson, a South Melbourne newsagent who has run his Clarendon Street business for 22 years, says that the recent traffic and tram stop changes on the street may force hi and others to close down.

The changes – which are part of a trial conducted by VicRoads, Yarra Trams and the Ci of Port Phillip – have eliminated around 35 percent of Clarendon Street's car parks, and introduced hook turns that are confusing motorists and endangering cyclists and pedestrians.

"They haven't thought this through," according to Mr Watson.

A delivery driver who often works on Clarendon Street, Jo Giaccotto, believes that the changes have made the strip dangerous for drivers.

"You nearly get killed every time you go through that intersection. It makes it very hard to do my job," Mr Giaccotto said.

Don Watson is concerned that the initiative which was promoted as a trial is in fact set in concrete.

"We were told that, after the trial period, there would be genuine evaluation and consultation. We are now getting the message loud and clear that this is a done deal. It makes a mockery of the government's so-called commitment to consultation.

"In the interests of traders, motorists, cyclists, shoppers and residents, the government must act now to return Clarendon Street to its original state," Mr Watson said.

Source: Quin (2005a)





Through: C3. Trials: ... and presenting results clearly to the public is critical

increase in all-day weekday

ridership (westbound at

Snadina Ave 1

of streetcars arriving within 4 minutes

improvement (in each direction) during the PM commute

westbound during the morning commute.

- **King Street monthly Yarra Trams Clarendon Street technical analysis**
- Approach A. Build legitimacy before implementation:
- Approach B. Avoid impacts on other road users:
- Approach C. Build legitimacy through implementation
 - C1: Bottom-up and incremental
 - C2: Pop-ups, and/or
 - C3: Trials

flity in travel times is best demonstrated by plotting t across distance traveled. These plots are displayed for speeds in appendix 3. A sample plot is shown below. The after treatments and the lighter coloured lines are for before lines) demonstrates that the net effect of the treatments is to through the area. The variability has been reduced which e to his schedule rather than trying to deal with widely fluctu



dashboard



Over May and June, westbound car travel times increased compared to the period before the pilot. This increase is counter to results from previous months, where variations in car travel time had varied (+/-) less. than a minute.



This increase may be partially related to the commencement of "construction season" which began in early May. Specifically, emergency sewer work that was required from May 7th to 16th, which reduced Richmond Street to one lane and utility work from June 26 to 29, which reduced Queen Street to one lane from Jarvis Street to University Avenue.



The downtown traffic network has been largely able to absorb and respond to the changes in routing that drivers have made.



Drivers on King Street continue to access local businesses or residences, conduct loading and deliveries, and pick-up/drop-off passengers. Traffic previously using King Street has generally shifted to alternative east and west routes.

PEDESTRIAN VOLUMES

Changes in the number of pedestrians from November to May and June show similar trends on both King Street and Queen Street. Pedestrian volumes in May and June increased from those in April at some locations, which is consistent with expected seasonal changes.













Weekday all-day pedestrian volumes indicate that mid-day and evening volumes remain relatively high.

CYCLING VOLUMES

Cycling volumes in May and June showed a significant increase from those in April, which is consistent with expected seasonal.

Cycling volumes on King Street [PM Peak at Spadina Avenue] increased by +550 trips in May and +520 trips in June compared to the baseline.











ECONOMIC POINT-OF-SALE DATA

Customer spending on King Street since the pilot began has seen slight growth (0.3%) from the average rate of spending over the same months from the year before.

Average year-over-year growth in the same period was 5.7% for the area surrounding the pilot and 3.8% for the City overall.

Generally, the trends in customer spending observed during the first six months of the pilot are in line with trends from the six months. before the pilot began.



Source: City of Toronto and Toronto Transit Commission (2018)

Source: Yarra Trams (2005)

for the slowest streetcar travel time.

TRANSIT RIDERSHIP

ridership leastbound at

Spadina Ave.).







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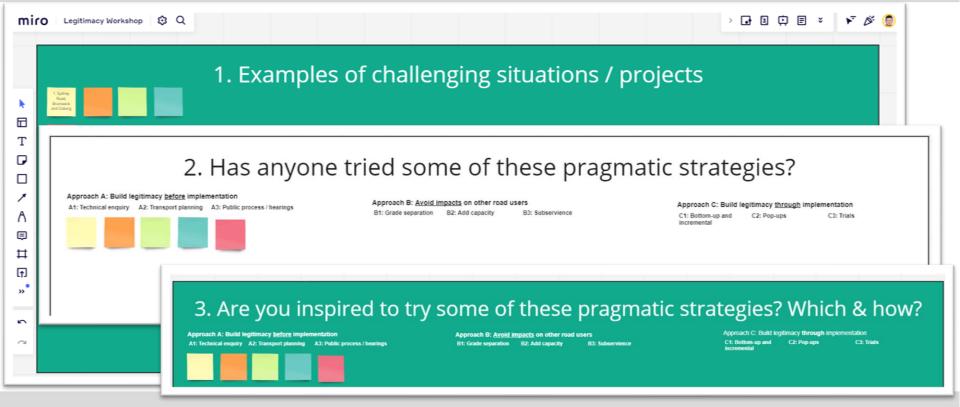
Pragmatic Strategies

Workshop

Review and close



Working seminar: Miro board









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This working seminar has been about pragmatic strategies for making change...

Pragmatic strategies for implementation

Approach A. Build legitimacy <u>before</u> implementation:

A1: Technical enquiry,

A2: Transport planning, and/or

A3: Public processes or hearings;

▶ Approach B. **Avoid impacts** on other road users:

B1: Grade separation,

B2: Build new capacity, and/or

B3: Subservience;

Approach C. Build legitimacy <u>through</u> implementation:

C1: Bottom-up and incremental,

C2: Pop-ups, and/or

C3: Trials.

...and legitimacy

normative legitimacy

the law requires accessible tram stops

 legitimacy through reasonableness unreasonable there is no wheelchair access

legitimacy as trust

 engineers recommend a platform stop

sociological legitimacy
 widespread support for DDA compliance

legitimacy through consent
 voted on by our political representatives

unconditional duty
 cyclists must always have a bike lane(?)

conditional normative support (NIMBYism)
 I agree with the idea of DDA compliance,

but not without a bike lane...

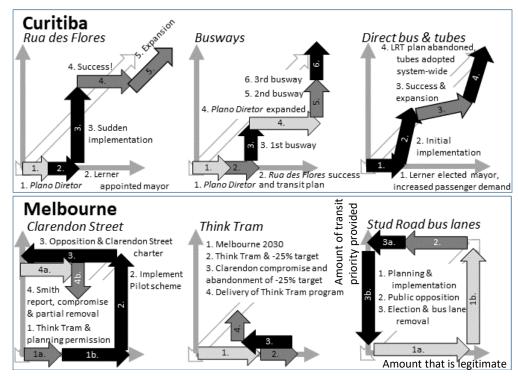
....or the loss of on-street parking





Thesis: Detailed literature review, case studies, framework development









Papers: Bottom-up and incremental, public policy approaches

Book chapter

Top-down versus bottom-up perspectives on streetcar priority

PAPER NUMBER 18-06428

FINAL SUBMISSION

James Reynolds

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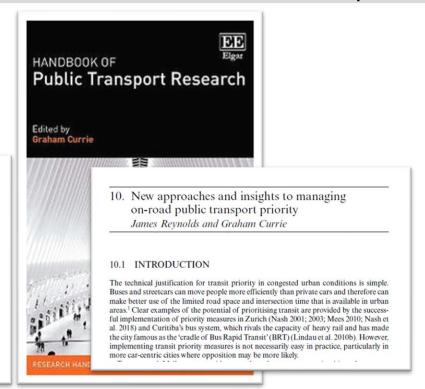
Moving beyond techno-rationalism: new models of transit priority implementation

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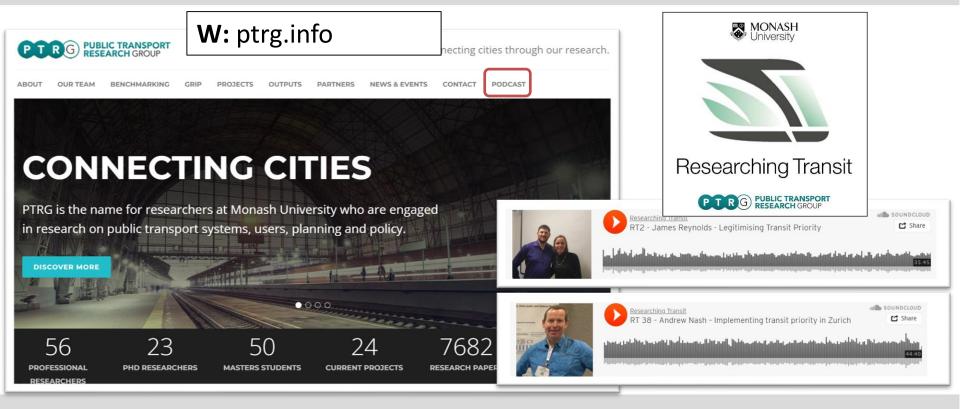
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Two episodes of the Research Transit podcast on transit priority implementation







Questions?

Pragmatic strategies for implementation

▶ Approach A. Build legitimacy before implementation:

A1: Technical enquiry,

A2: Transport planning, and/or

A3: Public processes or hearings;

▶ Approach B. Avoid impacts on other road users:

B1: Grade separation,

B2: Build new capacity, and/or

B3: Subservience;

▶ Approach C. Build legitimacy through implementation:

C1: Bottom-up and incremental,

C2: Pop-ups, and/or

C3: Trials.



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...Sydney Road as an example



